

Workshop Manager
Hull 202010

Job Description

This is an exciting opportunity for a talented Workshop Manager to join one of the UK's leading vehicle rental specialists, heading the technical team at our busy site in Hull.

Your role, as Workshop Manager, is about supporting our customers to deliver on their business promises. Your aim; ensuring we get their vehicle back on the road safely and in quick time. You will work very closely with the Branch Manager, providing holiday cover and occasional on call duties; this is a great opportunity for a Workshop Manager looking to step up in the future.

Managing a team of 13, you will oversee maintenance, servicing and warranty work for a fleet of around 500 vehicles. Hull is one of our top 10 busiest UK sites with a broad client base and constantly changing workload - it is an exciting place to be.

Accountable for day-to-day performance across all aspects of the workshop, we are looking to you to develop a results-focused MVT and workshop team that complies with the highest technical and quality standards, drive innovation and improvement to minimise vehicle downtime and, above all, deliver on our service commitment to customers.

About you

- At heart, you are a qualified technical expert with a solid workshop management background - your team value your expert technical knowledge, input and guidance.
- You have a common-sense business approach - you know what makes a great workshop and how to maximise efficiencies and opportunities to produce outstanding results.
- Above all, you are a people person - you care about your team and understand that a one-size-fits-all approach is not always the best way to create a high-performing workshop team.
- You are a natural coach and love to share your knowledge with others - nothing gives you more job satisfaction than seeing a colleague you have supported doing well.
- You have a passion for customer service - you understand what is important to your customers and suppliers. If there is an issue, as Workshop Manager, you will know just how to solve it.

As Workshop Manager, we offer:

- A competitive starting salary with additional 10% OTE bonus
- A company car scheme or car allowance and additional employee benefits (including employee assistance, life assurance, pension, retailer discounts etc.)
- A clear career development pathway and our commitment to supporting your professional development through in-house and industry-recognised training.
- A forward-thinking, modern workshop environment equipped with the latest technology and manufacturer-specific diagnostic tools, where a zero-tolerance safety culture is our priority.
- The opportunity to work with and service world-renowned automotive brands including Ford, Mercedes, Vauxhall & Peugeot.

Be part of the future of vehicle rental

If you would love to lead one of our amazing teams as Workshop Manager, we encourage you to find out more. Apply today via our website or email your CV to apply@northgate.careers.com