

IT Change Management Lead

This is an exceptional opportunity to join our vibrant, rapidly evolving business as IT Change Management Lead, taking responsibility for ensuring changes and version releases of applications, services and infrastructure into our live production environment are risk minimised, controlled and communicated.

Redde Northgate was formed in early 2020 following a successful merger, bringing together a broad mix of market-leading operating companies to become the UK's foremost integrated mobility solutions provider. Joining us in the early stages of our exciting journey to transform ourselves into a user centric digital services provider, your early priorities as IT Change Management Lead will include:

- Managing the creation, scheduling, approval and successful release of IT requests for change (RFC), ensuring minimum impact to live service performance.
- Managing and contributing to the change process by utilising ITIL Change Management methodology and the appropriate toolsets.
- Chairing the Change Advisory Board with relevant stakeholders. Maintaining the forward schedule of change and communicating to the Business and 3rd party suppliers.

About you

- You have experience of Change Management including applications end user devices, network infrastructure and telecommunications systems and services in an ITIL compliant environment.
- You have an understanding of the need to develop plans for IT service operations and processes required to meet service levels.
- You are familiar with ITSM platforms and a good awareness of Information Security with a proven experience of working within a delivery frameworks that deliver service effectively whilst maintain data safety standards.
- You have a demonstrable potential of providing leadership to highly expert technical teams
- You have extensive experience of high-tempo and critical technology operations, including in times of challenge.

As IT Change Management Lead, we offer you:

- A rewarding salary of up to £30,000, reflecting your experience and specialist knowledge.
- Additional employee benefits (including employee assistance, life assurance, pension, staff & retailer discounts etc.)
- The business as usual flexibility to work from home with travel the nearest office when required
- A supportive, like-minded peer group of senior stakeholders and IT specialists all aiming for the same goal.

Be part of our future

If you would love to join our team as IT Change Management Lead, we encourage you to find out more. Apply today by emailing your CV to apply@northgate-careers.com.