

Datacentre & IT Operations Analyst

This is an exciting opportunity to join our vibrant, rapidly evolving business as Datacentre & IT Operations Analyst, supporting our operating businesses by delivering an IT Operations environment that is expertly maintained, readily available and appropriately utilised.

Redde Northgate was formed in early 2020 following a successful merger, bringing together a broad mix of market-leading operating companies to become the UK's foremost integrated mobility solutions provider. IT is at the heart of our business and we continuously review how we deliver our services, the innovation opportunity we provide and our overall approach to the demands of our growing, corporate business.

Joining our IT Operations and Service Delivery team in the early stages of our exciting journey, you are an in-house infrastructure subject matter expert for Windows Server and Microsoft Exchange. You hold a vital role in our team – ensuring that all day-to-day activities such as incident response, service request fulfilment, change control, availability and performance management of the IT Operations platform are carried out within a controlled and compliant framework.

In short, it is a great time to work here and, as Datacentre and IT Operations Analyst, you can have a significant impact on how we work, how the business develops and how successful we can be.

About you

- You can demonstrate success in a similar infrastructure role for a large and complex business group;
- You have a proven background in an infrastructure delivery environment (including infrastructure monitoring, incident resolution, datacentre delivery management and SEG, Exchange and Internet/Proxy server administration etc.) preferably supported by formal accredited training;
- You have a working knowledge of and operational exposure to:
 - Windows Server and Microsoft Exchange
 - Virtualisation technologies & SAN/NAS technologies
 - Cloud technologies e.g. Azure/M365
 - Experience with SEG and DLP management
 - Backup technologies including Veeam, SRM, Commvault
 - DR, failover and BCP technologies and processes
 - ADFS
 - Platform monitoring for all infrastructure touch points e.g. PRTG, SCOM
 - Infrastructure component catalogues
- You operate effectively in a high-tempo and time critical IT operations and service delivery environment, managing your workload independently and resourcefully to meet deadlines and expectations;
- You work collaboratively with a wide range of IT and Change peers and can clearly communicate solutions to both technical and non-technical team members and stakeholders;

As Datacentre & IT Operations Analyst, we offer you:

- A starting salary of up to £42k pa, negotiable to reflect your technical knowledge and depth of experience.
- Additional employee benefits (incl. employee assistance, life assurance, pension, retail discounts etc.)
- The business as usual flexibility to work from home and visit the office when required
- A supportive, like-minded peer group of senior stakeholders and IT specialists all aiming for the same goal.

Be part of our IT future

If you would love to join our team as Datacentre & IT Operations Analyst, we encourage you to find out more.

Apply today!